



DOCKET FILE COPY ORIGINAL

**GVNW**

November 23, 1999

**RECEIVED**

NOV 24 1999

**FCC MAIL ROOM**

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
Portals II, 445 12St. SW, Suite TW-A325  
Washington, DC 20554

RE: CC Docket No. 98-170, Petition for Waiver of November 12, 1999 Truth-In-Billing Date

Enclosed is the petition of Several Telephone Companies (hereafter the Companies) hereby requesting a temporary waiver until April 1, 2000 of the November 12, 1999 requirement to comply with the Truth-In-Billing rules. This filings was made on November 23, 1999 electronically. However, a signed copy of the petition is now being filed.

An original and four copies are being filed or each petition. Please return the stamped copy in the SASE.

Respectfully submitted,

Trey Judy  
GVNW Consulting, Inc.

Attachments

No. of Copies rec'd 0+3  
List ABCDE

CC:

Lawrence Strickling  
Chief Common Carrier Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room 5-C450  
Washington, DC 20554

Lisa Zaina, Acting Deputy Bureau Chief  
Common Carrier Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room 5-B303  
Washington, DC 20554

Glenn T. Reynolds Chief  
Enforcement Division  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room 5-C313  
Washington, DC 20554

David Konuch, Attorney  
Common Carrier Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW, Room 5-C313  
Washington, DC 20554

International Transcription Services  
1231 20<sup>th</sup> Street, NW  
Washington, DC 20554

---

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554

**RECEIVED**

NOV 24 1999

**FCC MAIL ROOM**

In the Matter of )  
the Petition of Several )  
Telephone Companies Request for )  
Waiver of Truth-In-Billing )  
And Billing Format Implementation )  
Deadline )

CC Docket No. 98-170

PETITION OF SEVERAL TELEPHONE COMPANIES  
FOR LIMITED WAIVER OF THE TRUTH-IN-BILLING  
IMPLEMENTATION DATE

Date Submitted: November 23, 1999

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON, D.C. 20554

RECEIVED  
NOV 24 1999  
FCC MAIL ROOM

In the Matter of )  
the Petition of Several )  
Telephone Companies Request for )  
Waiver of Truth-In-Billing )  
And Billing Format Implementation )  
Deadline )

CC Docket No. 98-170

PETITION OF SEVERAL TELEPHONE COMPANIES  
FOR LIMITED WAIVER OF THE TRUTH-IN-BILLING AND BILLING FORMAT  
IMPLEMENTATION DATE

Several Telephone Companies, see Attachment A, (hereinafter "The Companies"), by their consultant, hereby request a temporary waiver (until April 1, 2000) of certain portions of section 64.2401 of the Commission's "truth-in-billing" rules, which are scheduled to take effect on November 12, 1999.<sup>1</sup> A waiver is needed because: 1) the Companies indicate that the additional programming changes needed to comply fully with the rules may well jeopardize their year 2000 (Y2K) remediation efforts, and 2) the Commission has yet to decide on the status of several pending industry requests for modification.

**Background**

In April 1999, the Commission adopted particular truth-in-billing rules that require telecommunications carriers to provide certain basic information to consumers. The new rules specify that bills must be clearly organized, including both the name of the service provider

---

<sup>1</sup> See In the Matter of Truth-In-Billing and Billing Format, CC Docket 98-170, First Report and Order and Further Notice of Proposed Rulemaking, FCC 99-72, rel. May 11, 1999, 64 Fed. Reg. 34488 (1999); Errata, CC Docket 98-170, DA 99-2092, (rel. Oct. 6, 1999), 64 Fed. Reg. 56177 (1999).

associated with each charge, and a description of billed charges. When charges for two or more service providers appear on a bill, the billing entity must separate the charges by service provider. In the event there is a change in a service provider, a clear and conspicuous notification of such change must appear on the bill. In cases when a bill includes charges for both basic local service and other charges, carriers must clearly indicate when non-payment of certain charges will result in disconnection of basic local service. Finally, telephone bills must clearly and conspicuously display any information a customer may need to contest charges, or inquire about a bill.<sup>2</sup>

After reviewing the new rules, the Federal Office of Management and Budget (OMB) expressed its concern that some of the requirements "could impair the efforts of some telecommunications carriers and providers, particularly small and medium-sized carriers, to ensure that their systems are Y2K compliant". Consequently, the Commission deferred the effective date for compliance with rule 64.2401(a)(1)'s requirement that carriers highlight new service providers, and rule 64.2401(c), which requires that carriers identify deniable and non-deniable charges, until April 1, 2000.<sup>3</sup>

### **Waiver Request**

The Companies respectfully request an additional waiver until April 1, 2000, of the requirement that carriers separate charges on bills by service provider as mandated by sections 64.2401(a)(1) and (2), and section 64.2401(d). In order to identify individual service providers

---

<sup>2</sup> 47 C.F.R. § 64.2401 (a) through (d).

<sup>3</sup> See Enforcement Division of the Common Carrier Bureau Announces Effective Date of Truth-In-Billing Requirements in CC Docket 98-170, *Public Notice*, DA 99-2030 (rel. Sept. 30, 1999) (Public Notice). These rules are also in part the subject of a Petition for Reconsideration filed recently by United States Telecom Association

and ensure that the appropriate toll free number is listed on the bill, the Companies will need to have their billing vendors reprogram their billing system(s) to read "sub-CIC" information that identifies individual service providers.<sup>4</sup> The Companies' billing vendors are currently in the process of programming billing systems to assure compliance with Y2K standards or have recently completed this effort. If the Commission insists on full compliance with the truth-in-billing rules by November 12th, the Companies' billing vendors will be reprogramming the same software. This would be an infeasible task for the billing vendors and would threaten Y2K preparedness. The Companies submit the public's interest is best served by not compromising Y2K efforts.

### **Conclusion**

Accordingly, the Companies respectfully request the Commission to waive the separate service provider identification requirement, and disclosure of billing inquiry information requirements, of section 64.2401 of the Commission's rules until April 1, 2000. The Companies are working diligently in responding to their Y2K compliance tasks and recognize the importance of implementing the new truth-in-billing rules. The requested waiver will allow limited additional time for the Companies' billing vendors to meet the requirements. Customers will not be harmed by grant of this waiver. The Companies will continue to provide the appropriate information necessary to address customers' billing inquiries and will work aggressively towards full implementation of section 64.2401 by April 1, 2000.

---

(USTA). See In the Matter of Truth-In-Matter and Billing Format, CC Docket 98-170, The United States Telephone Association's Petition for Reconsideration, filed July 26, 1999.

<sup>4</sup> Sub-CICs are secondary carriers sharing Carrier Identification Codes (CICs) with other carriers, and whose identities are passed from the clearinghouse to the billing carrier.

Grant of this waiver will allow the Companies' billing vendors to continue to devote the needed resources to Y2K efforts, thus eliminating the risk of non-Y2K programming changes for a reasonable period of time. The Companies' billing vendors will then be able to direct more fully their efforts to comply with the requirements of section 64.2401 of the Commission's rules. Accordingly, the Companies believe these circumstances fulfill the requirements of Section 1.3<sup>5</sup> of the Commission's rules for granting of waivers.

By   
Trey Judy  
Sr. Consultant  
GVNW Consulting, Inc.  
(719) 594-5829  
tjudy@gvnw.com

---

<sup>5</sup> "The Commission may exercise its discretion to waive a rule where particular facts would make strict compliance inconsistent with the public interest." *WAIT Radio v. FCC*, 418 F.2d 1153, 1159 (D.C. Cir. 1969). Waiver of a Commission rule is appropriate where: (1) the underlying purpose of the rule will not be served, or would be frustrated, by its application in a particular case, and grant of the waiver is otherwise in the public interest, or (2) unique facts or circumstances render application of the rule inequitable, unduly burdensome or otherwise contrary to the public interest, and there is no reasonable alternative. *Northeast Cellular Telephone Co., v. FCC*, 897 F. 2d 1164, 1166 (D.C. Cir. 1990).

Several Telephone Companies Petition for Waiver  
November 22, 1999

ATTACHMENT A

Chariton Valley Telephone Corp.  
Grand River Mutual Telephone Corp.  
Gunnison Telephone Company  
Lathrop Telephone Company  
Mid-Missouri Telephone Company  
Mobridge Telecommunications Company  
Steelville Telephone Exchange, Inc.  
Table Top Telephone Company  
West River Communications  
West River Telecommunications Cooperative





**The FCC Acknowledges Receipt of Comments From ...  
GVNW Consulting, Inc.  
...and Thank You for Your Comments**

**Your Confirmation Number is: '19991123704867 ' 1**

**Date Received: Nov 23 1999**

**Docket: 98-170**

**Number of Files Transmitted: 1**

<b>File Name</b>	<b>File Type</b>	<b>File Size (bytes)</b>
WAIVER	Microsoft Word	18945

[Initiate a Submission](#) | [Search ECFS](#) | [Return to ECFS Home Page](#)

[FCC Home Page](#)

[Search](#)

[Commissioners](#)

[Bureaus Offices](#)

[Finding Info](#)

*updated 03/25/98*